Constitution 2024

Adopted with effect from the close of the 2024 Annual General Meeting held on 20 November 2024.



Contents

1.	Prelim	Preliminary 1			
	1.1	Company limited by guarantee	1		
	1.2	Objects of the Company			
	1.3	Application of income and property			
	1.4	Certain payments allowed			
	1.5	Replaceable rules			
	1.6	Definitions			
	1.7	Interpretation of this document			
2.		pership			
Z .	·				
	2.1 2.2	Membership			
	2.2	Limited liability of members			
	2.3 2.4	Admission to membership			
		Ceasing to be a member Cessation due to unpaid premiums			
	2.5				
	2.6	Resigning as a member			
	2.7	Suspending or expelling a member			
	2.8	Reinstating a member	ک		
3.	Health Benefits Fund				
	3.1	Health Benefits Fund	8		
	3.2	Health Benefits Fund Rules.			
	Directors				
4.					
	4.1	Composition of the Board			
	4.2	Eligibility			
	4.3	Elected Directors			
	4.4	Elected Directors – nomination			
	4.5	Elected Directors – election procedure			
	4.6	Elected Directors – casual vacancies			
	4.7	Elected Directors – retirement			
	4.8	Time of retirement	11		
	4.9	Appointed Directors			
	4.10	Eligibility for appointment and cessation of a Director's appointment	12		
	4.11	Removal from office	13		
	4.12	Too few Directors	13		
	4.13	Associate Directors	13		
5.	Powers of the Board1				
	5.1	Powers generally	12		
	5.2	Exercise of powers			
6.	Board	Charter	14		
7	Evecu	ting Negetiable Instruments	1.4		
7.	Executing Negotiable Instruments				
8.	Deleg	ation of Board Powers	14		
	8.1	Power to delegate			
	8.2	Power to revoke delegation			
	8.3	Policies for guidance of delegates	14		
	8.4	Terms of delegation	15		
	8.5	Proceedings of committees	15		

9.	Board Committees		15
	9.1	Board Audit Committee	15
	9.2	Board Risk Committee	15
	9.3	Board People and Culture Committee	16
	9.4	Other committees	16
10.	Direct	ors Duties and Interests	16
	10.1	Compliance with duties under the Act, the PHI Legislation and	general law
	10.2	Director can hold other offices etc	
	10.3	Disclosure of interests	
	10.4	Director interested in a matter	
	10.5	Agreements with third parties	
	10.6	Obligation of secrecy	17
11.	Directors' Remuneration		
	11.1	Restrictions on payments to Directors	18
	11.2	Remuneration of Directors	
	11.3	Payments to Directors with Board approval	18
	11.4	Termination Payments	
	11.5	Disclosure of Director remuneration	
12.	Office	rs' Indemnity and Insurance	19
	12.1	Definitions	
	12.1	Indemnity	
	12.2	Insurance	
	12.3	Former officers	
	12.4	Deeds	
13.		Meetings	
10.		•	
	13.1 13.2	Convening Board meetings Notice of Board meeting	
	13.2	Use of technology	
	13.4	Chairing Board meetings	
	13.4	Quorum	
	13.6	Majority decisions	
	13.7	Procedural rules	
	13.7	Written resolution	
	13.9	Additional provisions concerning written resolutions	
	13.10	Valid proceedings	
14.	Meetir	ngs of Members	
	14.1	Annual general meeting	23
	14.2	Calling meetings of members	
	14.3	Notice of meeting	
	14.4	Short notice	
	14.5	Postponement or cancellation	
	14.6	Fresh notice	
	14.7	Technology	
	14.8	Accidental omission	
15.	Proce	edings at Meetings of Members	25
	15.1	Member Present at meeting	
	15.2	Quorum	
	15.3	Quorum not present	

	15.4	Chairing meetings of members	
	15.5	Attendance at general meetings	
	15.6	Adjournment	
	15.7	Business at adjourned meetings	
16.	Proxies and Attorneys		
	16.1	Appointment of proxies	
	16.2	Member's attorney	27
	16.3	Deposit of proxy appointment forms, powers of attorney and proxy appointment authorities	07
	16.4	Appointment for particular meeting, standing appointment and revoc	
			28
	16.5	Position of proxy or attorney if member Present	
	16.6	Priority of conflicting appointments of attorneys	
	16.7	More than one current proxy appointments	
	16.8	Continuing authority	
17.	Entitle	ment to Vote	28
	17.1	Number of votes	
	17.2	Casting vote of Chair	
	17.3	Voting restrictions	
	17.4	Decision on right to vote	
18.	How Voting is Carried Out		29
	18.1	Method of voting	29
	18.2	Demand for a poll	
	18.3	When and how polls must be taken	30
19.	Secretary		30
	19.1	Appointment of Secretary	30
	19.2	Terms and conditions of office	
	19.3	Cessation of Secretary's appointment	
	19.4	Removal from office	
20.	Minutes		31
	20.1	Minutes must be kept	31
	20.2	Minutes as evidence	
	20.3	Inspection of minute books	32
21.	Common Seals		32
	21.1	Common seal	32
	21.2	Use of seals	32
	21.3	Fixing seals to documents	
	21.4	Execution of documents not using a seal	32
22.	Financial Reports and Audit		33
	22.1	Company must keep financial records	33
	22.2	Financial reporting	
	22.3	Audit or review	
	22.4	Conclusive reports	
	22.5	Inspection of financial records and books	
23.	Registers		
24.	Actua	ry	34

25 .	Winding Up		
26.	Notice	es	35
	26.1	Notices by Company	35
	26.2	When notice is given	35
	26.3	Business days	36
	26.4	Counting days	36
	26.5	Notices to "lost" members	36

Peoplecare Health Limited Constitution

1. Preliminary

1.1 Company limited by guarantee

The Company is limited by guarantee and the liability of members is limited as provided in this document.

1.2 Objects of the Company

The objects of the Company are:

- 1.2.1 to operate as a private health insurer and to conduct Health Benefits Funds within Australia for the purposes of carrying on health insurance business and/or health related business;
- 1.2.2 to provide health and welfare facilities and services and benefits for customers or members or their dependants, including but not limited to:
 - (a) hospital, medical, and general treatment benefits as defined in the PHI Act;
 - (b) health risk assessments, chronic disease management programs, hospital substitution, or hospital prevention services, programs and benefits;
 - (c) facilities, insurance and benefits for the financial assistance, relief and maintenance of members or their dependants in the case of death, sickness, disability, accident, retirement, old age and unemployment;
- 1.2.3 to provide annuities, superannuation or other financial services that the board may deem beneficial for customers or members or their dependants;
- 1.2.4 to operate diversified business activities that are not health insurance business or health related business that the board may deem beneficial for the members, including but not limited to provision of administration and management services on behalf of other health benefits funds;
- 1.2.5 to promote the principles of mutual aid and co-operation;
- 1.2.6 to promote health and medical research and health service development research; and
- 1.2.7 to act in any other manner conducive to furthering these objects.

1.3 Application of income and property

Subject to rules 1.4 and 11, the Company must apply its income solely towards promoting the objects of the Company as stated in rule 1.2. No part of the Company's income may be paid or transferred directly or indirectly by way of dividend, bonus or otherwise to members.

1.4 Certain payments allowed

Rule 1.3 does not prevent the payment of reasonable remuneration to any officer or employee of the Company or to any member of the Company or other person in return for services rendered to the Company. In addition, rule 1.3 does not prevent the Company paying to a member:

- 1.4.1 interest on money lent by the member to the Company at a rate not exceeding the rate charged by Australian banks for overdrawn accounts;
- 1.4.2 reasonable remuneration for goods or services supplied by the member to the Company in the ordinary course of business;
- 1.4.3 reasonable rent for premises leased by the member to the Company; and
- 1.4.4 benefits under a complying health insurance policy in accordance with the Health Benefits Fund Rules.

1.5 Replaceable rules

The replaceable rules referred to in section 141 of the Act do not apply to the Company and are replaced by the rules set out in this document.

1.6 Definitions

The following definitions apply in this document.

Act means the Corporations Act 2001 (Cth).

AGM means an annual general meeting of the Company.

Appointed Actuary has the same meaning as in the PHI (Prudential Supervision) Act.

Appointed Director means a Director appointed by the Board in accordance with rule 4.9 (but does not include a Director appointed to fill a casual vacancy in the office of an Elected Director).

Approved Fees for a Director, means fees, salary, bonuses, fringe benefits and superannuation contributions provided by the Company, but does not include:

- a payment made as compensation for loss of office or in connection with retirement from office (which includes resignation from office and death while in office); or
- (b) an insurance premium paid by the Company or an indemnity under rule 12.

Associate Director means a person appointed under rule 4.13.

Board means the Directors acting collectively under this document.

Chair means the Director elected under rule 13.4 to chair meetings of the Directors or under rule **Error! Reference source not found.** for meetings of the members (as the c ase may be).

Company means the company named at the beginning of this document whatever its name is for the time being.

Director means a person who is, for the time being, a director of the Company but does not include an Associate Director.

Elected Director means:

- (a) a Director elected by the Company in accordance with rule 4.3.1 or rule 4.3.2; or
- (b) a Director appointed by the Board to fill a casual vacancy in the office of an Elected Director in accordance with rule 4.6.

Fit and Proper Policy means the fit and proper policy of the Company (as defined in *Prudential Standard HPS 001 – Definitions* made under section 92(1) of the PHI (Prudential Supervision) Act) adopted by the Company in accordance with *Prudential Standard CPS 520 – Fit and Proper* made under section 92(1) of the PHI (Prudential Supervision) Act.

Governance Standard means *Prudential Standard CPS 510 – Governance made* under section 92(1) of the PHI (Prudential Supervision) Act.

Health Benefits Fund has the same meaning as in the PHI Act.

Health Benefits Fund Rules means the rules of any Health Benefits Fund conducted by the Company.

Independent Director has the same meaning as in the Governance Standard.

Meeting Technology means any technology approved by the Board that is reasonable to use for the purpose of holding a meeting at one or more physical venues or entirely virtually by electronic means (without any physical meeting) or by a combination of those methods and otherwise satisfies the requirements of this document and the Act:

member means a person whose name is entered in the Register as a member of the Company.

member affiliate means a spouse or de facto partner of a member.

ordinary resolution means a resolution passed at a meeting of members by a majority of the votes cast by members entitled to vote on the resolution.

PHI Act means the Private Health Insurance Act 2007 (Cth).

PHI (Prudential Supervision) Act means the Private Health Insurance (Prudential Supervision) Act 2015 (Cth).

PHI Legislation means:

- (a) the PHI Act; and
- (b) the PHI (Prudential Supervision) Act.

Present means, in connection with a meeting, the member being present in person or by proxy, by attorney or, or authorised representative, and includes being present at a different venue from the venue at which other members are participating in the same meeting or virtually where the meeting is held using Meeting Technology,

providing the pre-requisites for a valid meeting as set out in this document and the Act are observed.

Prudential Standards has the same meaning as in the PHI (Prudential Supervision) Act.

Register means the register of members kept as required by sections 168 and 169 of the Act.

Relative means a parent or grandparent, sibling, sibling-in-law, partner or former partner (spouse or defacto), child, son or daughter-in-law, grandchild, aunt/uncle or cousin or other common-law family relationship in the reasonable opinion of the fund. The above include whether the relationship is natural, adopted, step or foster (or similar).

Secretary means, during the term of that appointment, a person appointed as a secretary of the Company in accordance with this document.

special resolution has the meaning given by section 9 of the Act.

1.7 Interpretation of this document

1.7.1 Headings, marginal notes and explanatory notes are for convenience only, and do not affect interpretation. The following rules also apply in interpreting this document, except where the context makes it clear that a rule is not intended to apply.

1.7.2 A reference to:

- (a) legislation (including subordinate legislation) or a legislative instrument is to that legislation or legislative instrument as amended, modified in relation to the Company, re-enacted or replaced, and includes any subordinate legislation issued under it;
- a Prudential Standard (whether or not a legislative instrument) is to that Prudential Standard as amended, modified in relation to the Company, re-made or replaced;
- (c) a document or agreement, or a provision of a document or agreement, is to that document, agreement or provision as amended, supplemented, replaced or novated;
- (d) a person includes any type of entity or body of persons, whether or not it is incorporated or has a separate legal identity, and any executor, administrator or successor in law of the person; and
- (e) anything (including a right, obligation or concept) includes each part of it.
- 1.7.3 A singular word includes the plural, and vice versa.
- 1.7.4 A word which suggests one gender includes the other genders.
- 1.7.5 If a word is defined, another part of speech has a corresponding meaning.

- 1.7.6 If an example is given of anything (including a right, obligation or concept), such as by saying it includes something else, the example does not limit the scope of that thing.
- 1.7.7 The word **agreement** includes an undertaking or other binding arrangement or understanding, whether or not in writing.
- 1.7.8 A power to do something includes a power, exercisable in the like circumstances, to revoke or undo it.
- 1.7.9 A reference to a power is also a reference to authority or discretion.
- 1.7.10 A reference to something being **written** or **in writing** includes that thing being represented or reproduced in any mode in a visible form.
- 1.7.11 A word (other than a word defined in rule 1.6) which is defined by the Act has the same meaning in this document where it relates to the same matters as the matters for which it is defined in the Act.
- 1.7.12 A reference to a Chapter, Part, Division or section is a reference to a Chapter, Part, Division or section of the Act.
- 1.7.13 A word (other than a word defined in rule 1.6) which is defined in the PHI Legislation has the same meaning in this document where it relates to the same matters as the matters for which it is defined in the PHI Legislation.
- 1.7.14 A reference to a rule is to a rule in this document.

2. Membership

2.1 Membership

The members are:

- 2.1.1 the members of the Company as at the date of the adoption of this document; and
- 2.1.2 any other person admitted to membership by the Board in accordance with this document.

2.2 Limited liability of members

If the Company is wound up each member undertakes to contribute to the assets of the Company up to an amount not exceeding ten dollars (\$10.00) for payment of the debts and liabilities of the Company including the costs of the winding up. This undertaking continues for one year after a person ceases to be a member.

2.3 Admission to membership

- 2.3.1 A natural person may apply for membership of the Company.
- 2.3.2 A natural person is only eligible for membership if they are:

- (a) an eligible person within the meaning of the Health Insurance Act 1973 (Cth); and
- (b) insured under a complying health insurance policy issued by the Company.
- 2.3.3 An application of a person for membership of the Company must:
 - (a) be made in writing in the form as the Board may from time to time require; and
 - (b) be lodged with the Company.
- 2.3.4 To the extent permitted by law, the Board may accept or reject an application for membership in its absolute discretion without any obligation to give a reason for not admitting a person as a member.

2.4 Ceasing to be a member

- 2.4.1 A member's membership of the Company ceases if:
 - (a) any premiums due and payable by the member under a complying health insurance policy issued by the Company are in arrears for a period of two months after they become due and payable and demand has been made by the Company in accordance with rule 2.5.1:
 - (b) the member resigns according to rule 2.6;
 - (c) the member is expelled according to rule 2.7; or
 - (d) the member ceases to be insured under a complying health insurance policy issued by the Company.
- 2.4.2 The Secretary must remove the name of a member ceasing to be a member from the Register.
- 2.4.3 A member ceasing to be a member:
 - (a) does not have any claim on the Company, its funds or property (other than as may arise as a person insured under a complying health insurance policy issued by the Company); and
 - (b) without limiting any other right of the Company:
 - (i) is and remains liable to pay premiums due and payable under a complying health insurance policy issued to them by the Company;
 - (ii) is and remains liable to repay to the Company any benefits paid to the member (or any other person) under a complying health insurance policy issued by the Company:
 - (A) during the period in which premiums are in arrears; or

- (B) where rule 2.7.1(b) applies, which the Company would not have been required to pay if the member had not obtained membership by fraud or deceit; and
- (iii) is and remains liable for any other amounts due and payable to the Company (including amounts liable to be paid or repaid to the Company under the Health Benefits Fund Rules and amounts liable to be paid to the Company under rule 2.2).
- 2.4.4 If a person ceased to be a member under this rule 2.4, then the member affiliate of the member ceases to be a member affiliate.

2.5 Cessation due to unpaid premiums

- 2.5.1 Before a member whose premiums under a complying health insurance policy issued by the Company are in arrears ceases to be a member in accordance with rule 2.4.1(a), the Company must send two warning notices advising the member they are in arrears and that their membership will be cancelled if they remain in arrears for more than two months..
- 2.5.2 If the member does not pay any unpaid premiums in full in accordance with the notices, the member will cease to be a member on the date set out in the notice as the latest date for payment.
- 2.5.3 During the period when a member's premiums under a complying health insurance policy issued by the Company are in arrears, the member ceases to have the right to receive notice of or to attend or vote at any general meeting of the Company. The rights referred to in this rule shall be restored immediately on the member paying the unpaid premiums in full or otherwise on reinstatement of the member in accordance with rule 2.8.

2.6 Resigning as a member

A member may resign from the Company by giving written notice to the Secretary.

2.7 Suspending or expelling a member

- 2.7.1 Subject to rule 2.7.2, the Board may resolve to suspend or expel from membership of the Company any member:
 - (a) who does not comply with this document or the Health Benefits Fund Rules;
 - (b) who has obtained membership of the Company by fraud or deceit; or
 - (c) whose conduct as a member is prejudicial to the interests of the Company,

and remove that member's name from the Register. Nothing in this rule 2.7 limits any other remedy of the Company (including under the Health Benefits Fund Rules).

2.7.2 Before suspending or expelling a member, the Board must give written notice to the member at least 14 days before the meeting of the Board at which the resolution to suspend or expel the member is being proposed which:

- (a) states the allegations against the member;
- (b) proposes the suspension or expulsion of the member; and
- (c) invites the member to address the allegations either in writing before the meeting or, at the Board's discretion, verbally at the meeting.
- 2.7.3 The Board may determine, where permitted by law, that a person who is expelled from the Company ceases to be insured under a complying health insurance policy issued by the Company.

2.8 Reinstating a member

The Board may reinstate a member who has ceased to be a member and restore the name of that member to the Register subject to any terms and conditions that the Board determines.

3. Health Benefits Fund

3.1 Health Benefits Fund

- 3.1.1 The Company may establish and maintain Health Benefits Funds in accordance with the PHI Legislation.
- 3.1.2 The Company must control and manage each Health Benefits Fund conducted by it in accordance with the PHI Legislation.

3.2 Health Benefits Fund Rules

The Company may make Health Benefits Fund Rules for the conduct of each Health Benefits Fund maintained by it. The power to make Health Benefits Fund Rules includes the power to amend, revoke or replace Health Benefits Fund Rules.

4. Directors

4.1 Composition of the Board

- 4.1.1 Subject to rule 4.1.2, the Company must have six Directors, comprising:
 - (a) two Elected Directors; and
 - (b) four Appointed Directors.

See section

- 4.1.2 The Board may from time to time determine to increase or decrease the maximum number of Directors but the maximum applying at any time cannot be reduced except by ordinary resolution of the members.
- 4.1.3 The Company must have a majority of Independent Directors at all times.
- 4.1.4 A majority of Directors must ordinarily reside in Australia.

4.2 Eligibility

- 4.2.1 A Director must be a member or member affiliate. If so determined by the Board pursuant to rule 4.4.3, a member is not eligible to be a Director if their Relative is a Director.
- 4.2.2 Neither the auditor of the Company nor any partner, director or employee of the auditor is eligible to act as a Director.
- 4.2.3 An employee of the Company is not eligible to be a Director.
- 4.2.4 A person is not eligible to act as a Director if the person is, or becomes, ineligible to be a Director under rule 4.10.

Replaces section 201G

4.3 Elected Directors

- 4.3.1 Subject to this document, section 201E of the Act and to the number of Directors for the time being fixed under rule 4.1 not being exceeded, the members (when electing an Elected Director) must elect Elected Directors in accordance with rule 4.5.
- 4.3.2 If, for any reason:
 - (a) the Board fails to conduct an election by members in accordance with rule 4.5; or
 - (b) the number of Elected Directors is reduced below the minimum required by rule 4.1 (including by removal from office under rule 4.11),

then, subject to this document, section 201E of the Act and to the number of Directors for the time being fixed under rule 4.1 not being exceeded, the members may (at any time) appoint Elected Directors by ordinary resolution in accordance with the Act.

- 4.3.3 Subject to rule 4.3.4, an Elected Director appointed by ordinary resolution pursuant to rule 4.3.2 automatically retires at the next annual general meeting and is eligible to nominate for re-election under rule 4.4.
- 4.3.4 An Elected Director appointed by ordinary resolution pursuant to rule 4.3.2 to replace an Elected Director removed from office shall hold office for the remainder of the original term of office of the Elected Director removed from office and is eligible to nominate for re-election under rule 4.4.

4.4 Elected Directors – nomination

- 4.4.1 A member or member affiliate may seek to be nominated by the Board for election as a Director by submitting to the Secretary:
 - (a) a document in the form specified by the Board for this purpose setting out:
 - (i) their qualifications and eligibility to be a Director;
 - (ii) their skills, knowledge and experience and their relevance to discharging their duties as a director of the Company;

- (iii) whether theyhave any interest or is aware of any matter which would affect their independence (including any matter relevant to the assessment of whether he or she would be an Independent Director);
- (iv) whether they hold an office or has an interest in property whereby, whether directly or indirectly, duties or interests may be created that could conflict with the interests of a Director of the Company;
- (v) such matters as are necessary to determine whether he or she meets the requirements of the Fit and Proper Policy; and
- (vi) any other matter the Board reasonably requires; and
- (b) a written consent to act as a Director.
- 4.4.2 The documentation submitted in accordance with rule 4.4.1 must be received by the Secretary at least 60 days before the AGM at which the election is to take place.
- 4.4.3 The Secretary must submit all nominations to the Board. The Board may reject a nomination if one or more of the following applies:
 - (a) the Board is not satisfied that the nominee is eligible to be a Director;
 - (b) having regard to relevant considerations including the range of skills, knowledge and experience on the Board and the requirements of the Act, the PHI Legislation, and the Prudential Standards, the Board considers that the nominee is not qualified to be a Director and/or their skills, knowledge and experience do not satisfy a present need of the Board and/or the Company;
 - (c) the Board considers that, following assessment of the nominee in accordance with the Fit and Proper Policy, the nominee is not fit and proper;
 - (d) the Board considers the nominee has an interest which may interfere with the exercise of their independent judgment including
 - (i) any matter which would disqualify the nominee from being an Independent Director, or
 - (ii) where a Relative of the nominee is already a Director or has already sought to be nominated for election as a Director and the election outcome has not yet been determined.
- 4.4.4 The functions of the Board under rule 4.4.3 may be delegated to a committee of the Board convened for this purpose.
- 4.4.5 A Director who is standing for election at the meeting at which the relevant election is scheduled to occur is not entitled to be Present for the Board's deliberation under rule 4.4.3 and is not entitled to vote in respect of the Board's determination. The Board's determination on the matter is final.

4.4.6 If the Board accepts a nomination, the nominee will be submitted for election in accordance with rule 4.5.

4.5 Elected Directors – election procedure

- 4.5.1 The members may elect a member nominated under rule 4.4 to be an Elected Director at the AGM in accordance with an election process determined by the Board (including by a direct vote lodged with the Company, by hand, by post or by electronic means specified by the Board).
- 4.5.2 An accidental error or omission in the conduct of the ballot that does not materially affect the result of a ballot does not invalidate an election of an Elected Director made as a result of that ballot.

4.6 Elected Directors – casual vacancies

- 4.6.1 Subject to this document, and to the number of Directors for the time being fixed under rule 4.1 not being exceeded, the Board may at any time (except during a general meeting of members, and without limitation upon the Board under rule 4.9) appoint a person to fill a casual vacancy in the office of Elected Director.
- 4.6.2 A person appointed to fill a casual vacancy in the office of Elected Director is taken to be an Elected Director and automatically retires at the next AGM and is eligible to nominate for election according to rule 4.4.

4.7 Elected Directors – retirement

- 4.7.1 An Elected Director must retire from office at the third AGM after the Elected Director was elected or last re-elected.
- 4.7.2 An Elected Director may elect to retire and seek re-election at an AGM before the time required by rule 4.7.1, provided that the Elected Director has given notice of their intention to do so prior to the close of nominations for the position of Elected Director under rule 4.4.2. If the Elected Director gives such a notice, the Elected Director must then retire from office at the relevant AGM.
- 4.7.3 Subject to rule 4.7.4, no Elected Director shall serve as a Director for more than nine years (inclusive of any time served as an Appointed Director and or an Associate Director).
- 4.7.4 Any Elected Director who has served for nine years as a Director (inclusive of any time served as an Appointed Director and or an Associate Director) may seek re-election as an Elected Director for one or more further terms of one year in duration and must retire from office at the next AGM.
- 4.7.5 A Director who retires under rule 4.7.1, 4.7.2 and 4.7.4 is eligible for reelection.

4.8 Time of retirement

An Elected Director's retirement under rule 4.7 takes effect at the end of the relevant AGM unless the Elected Director is re-elected at that meeting.

4.9 Appointed Directors

- 4.9.1 Subject to this document, and to the number of Directors for the time being fixed under rule 4.1 not being exceeded, the Board may appoint a person to be a Director at any time except during a general meeting of members.
- 4.9.2 A person appointed by the Board to be a Director under rule 4.9.1 (an **Appointed Director**) holds office for the term specified by the Board (not exceeding three years).
- 4.9.3 Subject to rule 4.9.4, no Appointed Director shall serve as a Director for more than an aggregate of nine years (inclusive of any time served as an Elected Director and or an Associate Director).
- 4.9.4 Any Appointed Director who has served for an aggregate of nine years as a Director (inclusive of any time served as an Elected Director and or an Associate Director), may be appointed by the Board for one or more further terms not exceeding one year in duration.

4.10 Eligibility for appointment and cessation of a Director's appointment

- 4.10.1 A person is not eligible to be a Director unless:
 - (a) the person has been assessed in accordance with the Fit and Proper Policy; and
 - (b) is determined by the Board to meet the requirements of the Fit and Proper Policy.
- 4.10.2 A person is not eligible to be a Director and, if already appointed, a person automatically ceases to be a Director if the person:
 - (a) is not permitted by the Act (or an order made under the Act) to be a director:
 - (b) is disqualified from managing corporations under Part 2D.6 and is not given permission or leave to manage the Company under section 206F or 206G;
 - (c) is of unsound mind or physically or mentally incapable of performing the functions of that office; or
 - (d) is determined to be a disqualified person under the PHI (Prudential Supervision) Act.
- 4.10.3 A person automatically ceases to be a Director if the person:
 - (a) fails to attend 3 consecutive meetings of the Board or any 3 meetings of the Board in any financial year;
 - (b) resigns by notice in writing to the Company;
 - (c) is removed from office under rule 4.11;
 - (d) ceases to be eligible to act as a Director under rule 4.2.1, 4.2.2 or 4.2.3; or

Rule 4.10.3(b) replaces section 203A

(e) is directly or indirectly interested in any contract or proposed contract with the Company and fails to disclose the interest in accordance with rule 10.3.

4.11 Removal from office

Whether or not a Director's appointment was expressed to be for a specified period, the Company may by ordinary resolution remove a Director from office. The power to remove a Director under this rule is in addition to section 203D.

4.12 Too few Directors

- 4.12.1 If the number of Directors is reduced below the minimum number required to form a quorum under rule 13.5, the continuing Directors may act as the Board only:
 - (a) to appoint Directors up to that minimum number;
 - (b) to convene a meeting of members; and
 - (c) in emergencies.
- 4.12.2 The Directors must act to appoint Directors up to the minimum number required to form a quorum as soon as practicable.

4.13 Associate Directors

- 4.13.1 The Board may from time to time appoint not more than two persons as Associate Directors.
- 4.13.2 An Associate Director must be a member or member affiliate.
- 4.13.3 A person is not eligible to be an Associate Director, and if already appointed, a person ceases to be an Associate Director if the person is a Director.
- 4.13.4 The Board may appoint an Associate Director for a term not exceeding one year.
- 4.13.5 The Board may re-appoint an Associate Director at the expiration of their term for a further term not exceeding one year, provided that no person may be appointed as an Associate Director for more than three terms.
- 4.13.6 The Board may terminate the appointment of an Associate Director at any time, whether or not the appointment was expressed to be for a specified term.
- 4.13.7 The Board may from time to time determine the powers and duties of any Associate Director, subject to applicable law.

5. Powers of the Board

5.1 Powers generally

Replaces section 198A Except as otherwise required by the Act, the PHI Legislation, any other applicable law or this document, the Board:

- 5.1.1 has power to manage the business of the Company; and
- 5.1.2 may exercise every right, power or capacity of the Company to the exclusion of the Company in general meeting and the members.

5.2 Exercise of powers

A power of the Board can be exercised only:

- 5.2.1 by resolution passed at a meeting of the Board or otherwise in accordance with rule 13: or
- 5.2.2 in accordance with a delegation of the power under rule 8 or 9.

6. Board Charter

The Directors must adopt a charter in writing which must be consistent with the Act, the PHI Legislation, the Prudential Standards and this document.

7. Executing Negotiable Instruments

Replaces section 198B Negotiable instruments can be executed, accepted or endorsed for and on behalf of the Company by being signed by two Directors or a Director and Secretary or in such other manner (including the use of facsimile signatures if thought appropriate) as the Board may decide.

8. Delegation of Board Powers

8.1 Power to delegate

- 8.1.1 The Board may delegate any of its powers as permitted by section 198D.
- 8.1.2 The Board cannot delegate its powers under rule 2.3.4.

8.2 Power to revoke delegation

The Board may revoke a delegation previously made whether or not the delegation is expressed to be for a specified period.

8.3 Policies for guidance of delegates

The Board must establish policies for the guidance of delegates in the exercise of any powers so delegated.

8.4 Terms of delegation

- 8.4.1 A delegation of powers under rule 8.1 may be made:
 - (a) for a specified period or without specifying a period; and
 - (b) on the terms (including power to further delegate) and subject to any restrictions the Board decides.

8.4.2 A delegation:

- (a) must be in writing and retained as a record by the Company; and
- (b) must be made in accordance with the Prudential Standards.
- 8.4.3 A document of delegation may contain provisions for the protection and convenience of those who deal with the delegate as the Board thinks appropriate.

8.5 Proceedings of committees

- 8.5.1 Subject to the terms on which a power of the Board is delegated to a committee, the meetings of the committee may be regulated by the committee as it thinks fit.
- 8.5.2 When a committee is established as required by the Prudential Standards, each such committee must be composed in accordance with, and have those functions and responsibilities required by, the Prudential Standards.

9. Board Committees

9.1 Board Audit Committee

- 9.1.1 The Board must establish a board audit committee. The board audit committee must be composed, and must operate, in accordance with the Prudential Standards.
- 9.1.2 The functions and responsibilities of the board audit committee are:
 - (a) those functions and responsibilities set out in the Prudential Standards; and
 - (b) such other functions and responsibilities, not inconsistent with the Prudential Standards, as determined by the Board.
- 9.1.3 The Board must adopt a board audit committee charter in accordance with the Prudential Standards.

9.2 Board Risk Committee

9.2.1 The Board must establish a board risk committee. The board risk committee must be composed, and must operate, in accordance with the Prudential Standards.

- 9.2.2 The functions and responsibilities of the board risk committee are:
 - (a) those functions and responsibilities set out in the Prudential Standards;
 and
 - (b) such other functions and responsibilities, not inconsistent with the Prudential Standards, as determined by the Board.
- 9.2.3 The Board must adopt a board risk committee charter in accordance with the Prudential Standards.

9.3 Board People and Culture Committee

- 9.3.1 The Board must establish a board people and culture committee. The board people and culture committee must be composed, and must operate, in accordance with the Prudential Standards.
- 9.3.2 The functions and responsibilities of the board people and culture committee are:
 - (a) those functions and responsibilities set out in the Prudential Standards; and
 - (b) such other functions and responsibilities, not inconsistent with the Prudential Standards, as determined by the Board.
- 9.3.3 The Board must adopt a board people and culture committee charter in accordance with the Prudential Standards.

9.4 Other committees

This rule 9 does not limit the ability of the Board to establish other committees.

10. Directors Duties and Interests

10.1 Compliance with duties under the Act, the PHI Legislation and general law

Each Director must comply with their obligations and duties under the Act, the PHI Legislation and the general law.

10.2 Director can hold other offices etc.

Subject to the Governance Standard, a Director may:

- 10.2.1 hold any office or place of profit or employment (subject to rule 4.2.2 and 4.2.3);
- 10.2.2 be a member of any corporation (including the Company) or partnership other than the Company's auditor;
- 10.2.3 be a creditor of any corporation (including the Company) or partnership; or
- 10.2.4 enter into any agreement with the Company.

10.3 Disclosure of interests

- 10.3.1 Each Director must comply with the general law in respect of disclosure of conflicts of interest or duty and with section 191 in respect of disclosure of material personal interests.
- 10.3.2 A Director may give standing notice of the nature and extent of an interest in accordance with section 192.

10.4 Director interested in a matter

- 10.4.1 Each Director must comply with section 195 in relation to being Present and voting at a Board meeting that considers a matter in which the Director has a material personal interest. Subject to section 195:
 - a Director may be counted in a quorum at a Board meeting that considers, and may vote on, any matter in relation to which that Director has a conflict of interest or duty;
 - (b) the Company may proceed with any transaction in relation to which a Director has an interest or conflict of duty and the Director may participate in the execution of any relevant document by or on behalf of the Company;
 - (c) the Director may retain any benefits accruing to the Director under the transaction; and
 - (d) the Company cannot avoid the transaction merely because of the existence of the Director's interest or conflict of duty.
- 10.4.2 If the interest is required to be disclosed under section 191, paragraph 10.4.1(c) applies only if it is disclosed before the transaction is entered into.

10.5 Agreements with third parties

The Company cannot avoid an agreement with a third party merely because a Director:

- 10.5.1 fails to make a disclosure of a conflict of interest or duty; or
- 10.5.2 is Present at, or counted in the quorum for, a Board meeting that considers or votes on that agreement.

10.6 Obligation of secrecy

- 10.6.1 Every Director and Secretary must keep the transactions and affairs of the Company and the state of its financial reports confidential unless required to disclose them:
 - (a) in the course of duties as an officer of the Company;
 - (b) by the Board or the Company in general meeting; or
 - (c) by law.

- 10.6.2 The Company may require a Director, Secretary, auditor, trustee, committee member or other person engaged by it to sign a confidentiality undertaking consistent with this rule. A Director or Secretary must do so if required by the Company.
- 10.6.3 This rule must not be interpreted as constraining or impeding a Director or Secretary from disclosing information to APRA.

11. Directors' Remuneration

11.1 Restrictions on payments to Directors

Except as provided in rules 11.2, 11.3 and 12, the Company must not pay fees or other remuneration to a Director.

11.2 Remuneration of Directors

Replaces section 202A

- 11.2.1 The maximum amount of Approved Fees to be paid to the Directors will be determined, and may be varied, by ordinary resolution of the members.
- 11.2.2 The Directors are entitled to be paid, out of the funds of the Company, an amount of Approved Fees which:
 - (a) does not exceed in aggregate the amount determined by members under paragraph 11.2.1; and
 - (b) is allocated among them:
 - (i) on an equal basis having regard to the proportion of the relevant year for which each Director held office; or
 - (ii) as otherwise decided by the Board; and
 - (c) is provided in the manner the Board decides, which may include provision of non-cash benefits. If the Board decides to include non-cash benefits in the Approved Fees of a Director, the Board must also decide the manner in which the value of those benefits is to be calculated for the purposes of this rule.

11.3 Payments to Directors with Board approval

With the approval of the Board, the Company may pay to a Director:

- 11.3.1 reasonable expenses (including travelling and accommodation) incurred in carrying out duties as a Director;
- 11.3.2 reasonable remuneration for any service rendered to the Company by the Director in a professional or technical capacity where the amount payable is approved by the Board and is on reasonable commercial terms;
- 11.3.3 interest on money lent by the Director to the Company at a rate not exceeding the rate charged by Australian banks for overdrawn accounts;

- 11.3.4 reasonable remuneration for goods supplied by the Director to the Company in the ordinary course of business; and
- 11.3.5 reasonable rent for premises leased by the Director to the Company.

11.4 Termination Payments

The Company may only make a payment to a Director as compensation for loss of office or in connection with retirement from office (which includes resignation from office and death while in office) with the approval of members in accordance with Division 2 of Part 2D.2 of the Act.

11.5 Disclosure of Director remuneration

- 11.5.1 The Company must disclose the remuneration paid to each Director by the Company or by an entity controlled by the Company if the Company is directed to do so by:
 - (a) members with at least 5% of the votes that may be cast at a meeting of members; or
 - (b) at least 100 members who are entitled to vote at meeting of members.
- 11.5.2 The Company must disclose all remuneration paid to the Directors, regardless of whether it is paid to the Directors in their capacity as Directors or in another capacity.
- 11.5.3 The Company must comply with the direction as soon as practicable by:
 - (a) preparing a statement of the remuneration of each Director for the last financial year before the direction was given;
 - (b) having the statement audited; and
 - (c) sending a copy of the audited statement to each person entitled to receive notice of a meeting of the members.

12. Officers' Indemnity and Insurance

12.1 Definitions

In this rule:

Liability means a liability of any kind (whether actual or contingent and whether fixed or unascertained) and includes costs, damages and expenses, including costs and expenses incurred in connection with any investigation or inquiry by a government agency or a liquidator.

Officer has the meaning given in section 9 of the Act.

12.2 Indemnity

- 12.2.1 Subject to and so far as permitted by the Act, the PHI Legislation, the Competition and Consumer Act 2010 (Cth) and any other applicable law:
 - (a) the Company must indemnify every Officer of the Company against a Liability incurred as such an Officer to a person (other than the Company or a related body corporate) including a Liability incurred as a result of appointment or nomination by the Company as a trustee or as an Officer of another corporation, unless the Liability arises out of conduct involving a lack of good faith;
 - (b) subject to rule 12.2.2, the Company must make a payment (whether by way of advance, loan or otherwise) for costs and expenses (including legal expenses on a full indemnity basis) incurred by an Officer of the Company in defending an action for a Liability incurred as such an Officer; and
 - (c) the Company may indemnify any other employee of the Company at the Board's discretion.
- 12.2.2 An Officer must repay to the Company the amount advanced by the Company in respect of costs and expenses under rule 12.2.1(b) in the event that:
 - (a) judgment is not given in favour of the Officer;
 - (b) the indemnification is not permitted by the Act, the PHI Legislation, the Competition and Consumer Act 2010 (Cth) or any other applicable law.

12.3 Insurance

Subject to the Act and any other applicable law, the Company may enter into, and pay premiums on, a contract of insurance in respect of any person.

12.4 Former officers

The indemnity in favour of Officers under rule 12.2 is a continuing indemnity. It applies in respect of all acts done by a person while an Officer of the Company even though the person is not an Officer at the time the claim is made.

12.5 Deeds

Subject to the Act, the PHI Legislation, the Competition and Consumer Act 2010 (Cth) and any other applicable law, the Company may, without limiting a person's rights under this rule 12, enter into an agreement with a person who is or has been an Officer of the Company, to give effect to the rights of the person under this rule 12 on any terms and conditions that the Board thinks fit.

13. Board Meetings

Replaces section 248C

13.1 Convening Board meetings

- 13.1.1 The Board must meet at least six times every calendar year and shall otherwise meet as and when necessary to carry out the efficient operation of the Company.
- 13.1.2 A Director may at any time, and the Secretary must on request from a Director, convene a Board meeting.

13.2 Notice of Board meeting

The convenor of each Board meeting:

- 13.2.1 must give reasonable notice of the meeting (and, if it is adjourned, of its resumption) individually to each Director; and
- 13.2.2 may give that notice orally (including by telephone) or in writing,

but failure to give notice to, or non-receipt of notice by, a Director does not result in a Board meeting being invalid.

13.3 Use of technology

- 13.3.1 A Board meeting may be held using any means of Meeting Technology by which each Director participating can hear and be heard by each other Director participating or in any other way permitted by the Act. A Board meeting held solely or partly by Meeting Technology is treated as held at the place at which the greatest number of the Directors Present at the meeting is located or, if an equal number of Directors is located in each of two or more places, at the place where the Chair of the meeting is located.
- 13.3.2 Where a Board meeting is to be held using Meeting Technology in accordance with rule 13.3.1:
 - (a) at the commencement of the meeting the Directors Present must acknowledge their presence; and
 - (b) a Director may not leave the meeting by disconnecting their telephone (or other audio or audio-visual equipment) without first informing the Chair of the meeting. A Director who has acknowledged their presence at the start of the meeting is treated as Present at, and to have formed part of the quorum of the meeting at all times during the meeting, unless they announced their intention to leave the meeting in accordance with this rule.

13.4 Chairing Board meetings

Replaces section 248E

- 13.4.1 At the first meeting of the Board following an AGM, the Board must elect an Independent Director to chair its meetings (**Chair**).
- 13.4.2 The term of office of the Chair is from their election until the earlier of:
 - (i) the election for the same office following the next AGM;

- (ii) the Chair resigning from the office of Chair;
- (iii) the Chair being removed from the office of Chair by resolution of the Board; or
- (iv) the Chair ceasing to be a Director.
- 13.4.3 The Chair shall preside as the chair of every meeting of the Board during their term of office.
- 13.4.4 If there is no Chair or the Chair is not Present within 10 minutes after the time for which a Board meeting is called or is unwilling to act, the Directors Present must elect a Director Present to chair the meeting.

13.5 Quorum

Replaces section 248F

- Unless the Board decides otherwise, the quorum for a Board meeting is the greater of three directors or a majority of the total number of Directors for the time being in office (rounded upwards if not a whole number). A quorum must be Present for the whole meeting. A director is treated as Present at a meeting held by audio or audio-visual communication if the Director is able to hear and be heard by all others attending. If the meeting is held in another way permitted by section 248D, the Board must resolve the basis on which Directors are treated as Present.
- 13.5.2 If a quorum is not Present within 30 minutes after the time for which a Board meeting is called, the meeting is adjourned to the same day in the next week at the same time and place, or otherwise as the Directors Present decide.

13.6 Majority decisions

Replaces section 248G A resolution of the Board must be passed by a majority of the votes cast by Directors entitled to vote on the resolution. In the case of an equality of votes, the Chair shall have a second or casting vote.

13.7 Procedural rules

The Board may adjourn and, subject to this document, otherwise regulate its meetings as it decides.

13.8 Written resolution

Replaces section 248A If all the Directors entitled to receive notice of a Board meeting and to vote on the resolution sign a document containing a statement that they are in favour of the resolution set out in the document, a Board resolution in those terms is passed at the time when the last Director signs.

13.9 Additional provisions concerning written resolutions

For the purpose of rule 13.8:

13.9.1 two or more separate documents in identical terms, each of which is signed by one or more Directors, are treated as one document; and

13.9.2 a facsimile or electronic message containing the text of the document expressed to have been signed by a Director that is sent to the Company is a document signed by that Director at the time of its receipt by the Company.

13.10 Valid proceedings

Each resolution passed or thing done by, or with the participation of, a person acting as a Director or member of a committee is valid even if it is later discovered that:

- 13.10.1 there was a defect in the appointment of the person; or
- 13.10.2 the person was disqualified from continuing in office, voting on the resolution or doing the thing.

14. Meetings of Members

14.1 Annual general meeting

The Company must hold an AGM as required by section 250N.

14.2 Calling meetings of members

Replaces section 249C A meeting of members:

- 14.2.1 may be convened at any time by a Director or the Board; and
- 14.2.2 must be convened by the Board when required by section 249D or 250N or by order made under section 249G.

14.3 Notice of meeting

- 14.3.1 Subject to rule 14.4, at least 21 days' written notice of a meeting of members must be given:
 - (a) individually to each member (whether or not the member is entitled to vote at the meeting);
 - (b) individually to each Director; and
 - (c) to the auditor.
- 14.3.2 Subject to any regulation made under section 249LA, the notice of meeting must comply with section 249L and may be given in any manner permitted by section 249J(3).

14.4 Short notice

Subject to sections 249H(3) and (4):

14.4.1 if the Company has elected to convene a meeting of members as the AGM, if all the members entitled to attend and vote agree; or

14.4.2 otherwise, if members who together have power to cast at least 95% of the votes that may be cast at the meeting agree,

a resolution may be proposed and passed at a meeting of which less than 21 days' notice has been given.

14.5 Postponement or cancellation

Subject to sections 249D(5) and 250N, the Board may:

- 14.5.1 postpone a meeting of members;
- 14.5.2 cancel a meeting of members; or
- 14.5.3 change the place for a general meeting,

by written notice given individually to each person entitled to be given notice of the meeting.

14.6 Fresh notice

Replaces section 249M If a meeting of members is postponed or adjourned for one month or more, the Company must give new notice of the resumed meeting.

14.7 Technology

See section 249S Notwithstanding any other provision of this document to the contrary, the following shall apply, and to the extent there is a conflict (if any) between this rule 14.7 and any other provision of this document, the provisions of this clause 14.7 shall prevail:

- 14.7.1 Subject to any applicable law, the Company may hold a meeting of members:
 - (a) at a physical venue;
 - (b) at one or more physical venues and virtually using Meeting Technology;
 - (c) virtually, using Meeting Technology only; or
 - (d) in any other way permitted by the Act.
- 14.7.2 The Company must give the members entitled to attend the meeting, as a whole, a reasonable opportunity to participate in the meeting, however it is held.
- 14.7.3 A member, or a proxy, attorney or representative of a member, who attends the meeting (whether at a physical venue or virtually by using Meeting Technology) is taken for all purposes to be Present at the meeting while so attending.
- 14.7.4 If, before or during a meeting of members, any technical difficulty occurs, such that the members as a whole do not have a reasonable opportunity to participate, the Chair of the meeting may:
 - (a) adjourn the meeting until the technical difficulty is remedied; or

- (b) subject to the Act, where a quorum remains Present and able to participate, continue the meeting.
- 14.7.5 Each notice convening a general meeting must include the following where Meeting Technology is to be used in holding the meeting:
 - sufficient information to allow members to participate in the meeting by means of the technology;
 - (b) Where a general meeting is held only virtually using Meeting Technology:
 - (i) the place for the meeting is taken to be the address of the registered office of the Company; and
 - (ii) the time for the meeting is taken to be the time at that place, and
 - (c) any other information required by law.

14.8 Accidental omission

The accidental omission to give notice to, or the non-receipt of notice by, any of those entitled to it does not invalidate any resolution passed at a meeting of members.

15. Proceedings at Meetings of Members

15.1 Member Present at meeting

If a member has appointed a proxy or attorney to act at a meeting of members, that member is taken to be Present at a meeting at which the proxy or attorney is Present.

15.2 Quorum

Replaces section 249T

Replaces sections 249T(3) and The quorum for a meeting of members is:

- 15.2.1 ten members Present in person or by proxy; or
- 15.2.2 if less than 20 members are eligible to attend and vote at a meeting of members, 50% of the members eligible to attend and vote at the meeting Present in person or by proxy.

15.3 Quorum not Present

If a quorum is not Present within 15 minutes after the time for which a meeting of members is called:

- 15.3.1 if called as a result of a request of members under section 249D, the meeting is dissolved; and
- 15.3.2 in any other case:

- (a) the meeting is adjourned to the same time on the same day in the next week at the same place or to such other day, time and place that the Board decides and notifies to members; and
- (b) if a quorum is not Present at the adjourned meeting within 30 minutes after the time for the meeting, the meeting is dissolved.
- (c) if Meeting Technology was used in holding the original meeting and sufficient information to allow members to participate in the adjourned meeting by means of the technology is not specified, participation in the adjourned meeting by means of the Meeting Technology must be provided in the same manner as set out in the notice for the original meeting.

15.4 Chairing meetings of members

Replaces sections 249U(1) to (3)

- 15.4.1 The Chair may also chair a meeting of members. If:
 - (a) there is no Chair for the time being; or
 - (b) the Chair is not Present within five minutes after the time for which a meeting of members is called or is not willing to chair the meeting,

the Directors Present may elect a Director Present to chair the meeting of members.

15.4.2 If there are no Directors Present or those Directors Present are unable or unwilling to act as Chair, the meeting shall be adjourned.

15.5 Attendance at general meetings

- 15.5.1 Subject to rule 2.5.3, every member has the right to attend all meetings of members.
- 15.5.2 Every Director has the right to attend and speak at all meetings of members.
- 15.5.3 The auditor has the right to attend any meeting of members and to speak on any part of the business of the meeting which concerns the auditor in the capacity of auditor.

15.6 Adjournment

Replaces section 249U(4)

See section

Subject to rule 14.6, the Chair of a meeting of members at which a quorum is Present:

- 15.6.1 may (with the consent of the meeting by ordinary resolution) adjourn the meeting; and
- 15.6.2 must, if directed by ordinary resolution of the meeting, adjourn it to another time and place.

15.7 Business at adjourned meetings

- Where a general meeting is convened for a specific purpose (as set out in the notice of meeting), no business other than that stated in the notice shall be transacted unless otherwise agreed by a majority of the members Present at the meeting.
- 15.7.2 The only business that may be transacted at a meeting resumed after an adjournment is the business left unfinished immediately before the adjournment.

16. Proxies and Attorneys

16.1 Appointment of proxies

- 16.1.1 A member may appoint a proxy to attend and act for the member at a meeting of members.
- 16.1.2 An appointment of proxy must be made by written notice to the Company:
 - (a) that complies with section 250A(1); or
 - (b) in any other form and mode that is, and is signed or otherwise authenticated by the member in a manner, satisfactory to the Board.

16.2 Member's attorney

- 16.2.1 A member may appoint an attorney to act at a meeting of members. A power of attorney must be signed in the presence of at least one witness.
- 16.2.2 An attorney appointed by a member may be authorised to appoint a proxy for the member.

16.3 Deposit of proxy appointment forms, powers of attorney and proxy appointment authorities

An appointment of a proxy or an attorney is not effective for a particular meeting of members unless:

- 16.3.1 in the case of a proxy, the proxy appointment form and, if it is executed or otherwise authenticated in a manner prescribed by a regulation made for the purposes of section 250A(1) by an attorney, the relevant power of attorney or other authority under which the appointment was authenticated or a certified copy of it; and
- 16.3.2 in the case of an attorney, the power of attorney or a certified copy of it,

are received by the Company in accordance with section 250B(3) at least 48 hours before the time for which the meeting was called or, if the meeting has been adjourned, before the resumption of the meeting.

See section

Replaces section 249W(2)

16.4 Appointment for particular meeting, standing appointment and revocation

A member may appoint a proxy or attorney to act at a particular meeting of members or make a standing appointment and may revoke any appointment.

16.5 Position of proxy or attorney if member present

The appointment of a proxy or attorney is not revoked by the member attending and taking part in the general meeting, but if the member votes on a resolution, the proxy or attorney is not entitled to vote, and must not vote, as the member's proxy or attorney on the resolution.

16.6 Priority of conflicting appointments of attorneys

If more than one attorney appointed by a member is Present at a meeting of members and the Company has not received notice of revocation of any of the appointments:

- 16.6.1 an attorney appointed to act at that particular meeting may act to the exclusion of an attorney appointed under a standing appointment; and
- 16.6.2 subject to rule 16.6.1, an attorney appointed under a more recent appointment may act to the exclusion of an attorney appointed earlier in time.

16.7 More than one current proxy appointments

An appointment of proxy by a member is revoked (or, in the case of a standing appointment, suspended for that particular meeting) if the Company receives a further appointment of proxy from that member which would result in there being more than one proxy of that member entitled to act at a meeting. The appointment of proxy made first in time is the first to be treated as revoked or suspended by this rule.

16.8 Continuing authority

See section 250C(2)

An act done at a meeting of members by a proxy or attorney is valid even if, before the act is done, the appointing member:

- 16.8.1 dies or becomes mentally incapacitated; or
- 16.8.2 revokes the appointment or revokes the authority under which the appointment was made by a third party,

unless the Company has received written notice of the matter before the start or resumption of the meeting at which the vote is cast.

17. Entitlement to Vote

17.1 Number of votes

- 17.1.1 Subject to sections 250BB(1) and 250BC and rule 17.1.2:
 - (a) each member has one vote on a show of hands or a poll; and

- (b) a member who is Present and entitled to vote and is also a proxy or attorney of another member has one vote on a show of hands.
- 17.1.2 A member whose premiums under a complying private health insurance policy issued by the Company are in arrears as at date of the relevant meeting of members is not entitled to cast a vote at that meeting, whether in person or by proxy.

17.2 Casting vote of Chair

Replaces section 250E(3) If an equal number of votes is cast for and against a resolution at a meeting of members, the Chair of the meeting will have a casting vote in addition to their deliberative vote.

17.3 Voting restrictions

If:

- 17.3.1 the Act requires that some members are not to vote on a resolution, or that votes cast by some members be disregarded, in order for the resolution to have an intended effect; and
- 17.3.2 the notice of the meeting at which the resolution is proposed states that fact,

those members have no right to vote on that resolution and the Company must not count any votes purported to be cast by those members. If a proxy purports to vote in a way or in circumstances that contravene section 250BB(1), on a show of hands the vote is invalid and the Company must not count it and on a poll rule 18.3.3 applies.

17.4 Decision on right to vote

Replaces section 250G A member or Director may challenge a person's right to vote at a meeting of members. A challenge may only be made at the meeting. A challenge, or any other doubt as to the validity of a vote, must be decided by the Chair of the meeting, whose decision is final.

18. How Voting is Carried Out

18.1 Method of voting

Replaces sections 250J(1) and (2)

- 18.1.1 Except where Meeting Technology is used in holding the meeting (in which case voting must be decided on a poll), a resolution put to the vote at a meeting of members must be decided on a show of hands unless a poll is demanded under rule 18.2 (either before or on declaration of the result of the vote on a show of hands).
- 18.1.2 Unless a poll is demanded, the Chair's declaration of a decision on a show of hands and an entry to that effect in the minutes is final and conclusive evidence of the decision.

18.2 Demand for a poll

See section 250L

- 18.2.1 A poll may be demanded on any resolution by:
 - (a) any member Present in person or by proxy; or
 - (b) the Chair of the meeting.
- 18.2.2 A validly appointed proxy or attorney may join in the demand for a poll.
- 18.2.3 The demand for a poll does not affect the continuation of the meeting for the transaction of other business and may be withdrawn.
- 18.2.4 A poll cannot be demanded on any resolution concerning the election of a person to chair a meeting of members.

18.3 When and how polls must be taken

Replaces section 250M If a poll is demanded:

- 18.3.1 if the resolution concerns the adjournment of the meeting, the poll must be taken immediately and, subject to rule 18.3.3, in the manner that the Chair of the meeting directs;
- 18.3.2 in all other cases, the poll must be taken at the time and place and, subject to rule 18.3.3, in the manner that the Chair of the meeting directs;
- 18.3.3 votes which sections 250BB(1) or 250BC require to be cast in a given way must be treated as cast in that way;
- 18.3.4 a person voting who has the right to cast two or more votes need not cast all those votes and may cast those votes in different ways; and
- 18.3.5 the result of the poll is the resolution of the meeting at which the poll was demanded.

19. Secretary

19.1 Appointment of Secretary

See section

- **19.1.1** The Board:
 - (a) must appoint at least one individual; and
 - (b) may appoint more than one individual,

to be a Secretary either for a specified term or without specifying a term.

- 19.1.2 A person is not eligible to be a Secretary unless:
 - (a) the person has been assessed in accordance with the Fit and Proper Policy; and

- (b) is determined by the Board to meet the requirements of the Fit and Proper Policy.
- 19.1.3 A Secretary may be, but is not required to be, a member.

19.2 Terms and conditions of office

Replaces section 204F A Secretary holds office on the terms (including as to remuneration) that the Board decides. The Board may vary any decision previously made by it in respect of a Secretary.

19.3 Cessation of Secretary's appointment

The person automatically ceases to be a Secretary if the person:

- 19.3.1 is not permitted by the Act (or an order made under the Act) to be a secretary of a company;
- 19.3.2 becomes disqualified from managing corporations under Part 2D.6 and is not given permission or leave to manage the Company under section 206F or 206G;
- 19.3.3 is determined by the Board not to meet the requirements of the Fit and Proper Policy;
- 19.3.4 is determined to be a disqualified person under the PHI (Prudential Supervision) Act;
- 19.3.5 becomes of unsound mind or physically or mentally incapable of performing the functions of that office;
- 19.3.6 resigns by notice in writing to the Company; or
- 19.3.7 is removed from office under rule 19.4.

19.4 Removal from office

The Board may remove a Secretary from that office whether or not the appointment was expressed to be for a specified term.

20. Minutes

20.1 Minutes must be kept

The Board must cause minutes of:

- 20.1.1 proceedings and resolutions of meetings of the Company's members;
- 20.1.2 the names of Directors Present at each Board meeting or committee meeting;
- 20.1.3 proceedings and resolutions of Board meetings (including meetings of a committee to which Board powers are delegated under rule 8);

- 20.1.4 resolutions passed by Directors without a meeting; and
- 20.1.5 disclosures and notices of Directors' interests,

to be kept in accordance with sections 191, 192 and 251A.

20.2 Minutes as evidence

A minute recorded and signed in accordance with section 251A is evidence of the proceeding, resolution or declaration to which it relates unless the contrary is proved.

20.3 Inspection of minute books

The Company must allow members to inspect, and provide copies of, the minute books for the meetings of members in accordance with section 251B.

21. Common Seals

21.1 Common seal

The Board:

- 21.1.1 may decide whether or not the Company has a common seal; and
- 21.1.2 is responsible for the safe custody of the common seal of the Company and any duplicate seal it decides to adopt under section 123(2).

21.2 Use of seals

The common seal and duplicate seal (if any) may only be used with the authority of the Board. The Board must not authorise the use of a seal that does not comply with section 123.

21.3 Fixing seals to documents

The fixing of the common seal, or any duplicate seal, to a document must be witnessed by:

- 21.3.1 two Directors; or
- 21.3.2 one Director and one Secretary.

21.4 Execution of documents not using a seal

The Company may execute a document without using a common seal and such document will be taken to be duly executed if it is signed by:

- 21.4.1 two Directors;
- 21.4.2 one Director and one Secretary; or
- 21.4.3 by any other signatories or in any other way (including the use of facsimile signatures) authorised by the Board.

22. Financial Reports and Audit

22.1 Company must keep financial records

The Board must cause the Company to keep written financial records that:

- 22.1.1 correctly record and explain its transactions (including transactions undertaken as trustee) and financial position and performance; and
- 22.1.2 would enable true and fair financial statements to be prepared and audited,

and must allow a Director and the auditor to inspect those records at all reasonable times.

22.2 Financial reporting

The Board must cause the Company to prepare a financial report and a directors' report that comply with Part 2M.3 and must report to members in accordance with section 316A.

22.3 Audit or review

- 22.3.1 The Board must cause the Company's financial report for each financial year to be audited or reviewed and obtain an auditor's report.
- 22.3.2 The Directors must appoint one or more persons to the office of auditor unless the members at general meeting have appointed an auditor. The eligibility, removal, remuneration, rights and duties of the auditor are regulated by:
 - (a) Division 3 of Part 2M.3, Divisions 1 to 6 of Part 2M.4 and sections 1280, 1289, 1299B and 1299C; and
 - (b) the Prudential Standards.

22.4 Conclusive reports

Audited or reviewed financial reports laid before the Company in general meetings are conclusive except as regards errors notified to the Company within three months after the relevant general meeting. If the Company receives notice of an error within that period, it must immediately correct the report and the report as corrected is then conclusive.

22.5 Inspection of financial records and books

- 22.5.1 A member may request to inspect the financial records of the Company by written notice to the Company.
- 22.5.2 Subject to rule 20.3 and section 247A, the Directors may, or the Company may by a special resolution passed at a general meeting, authorise a member to inspect books of the Company and the terms on which the inspection may take place.

22.5.3 After inspecting the financial records, a member may request permission to copy them by notice in writing to the Company specifying the records the member wishes to copy. The Directors must consider the request at the next Board meeting and may at their discretion consent to the request or any part of the request on such terms as they think fit.

23. Registers

- 23.1.1 The Company must set up and maintain a register of members and, if applicable, a register of debenture holders.
- 23.1.2 In accordance with section 169, the register of members must contain the following information:
 - (a) the name and address of each member;
 - (b) the date on which the entry of the member's name in the Register is made;
 - (c) the name and details of each person who stopped being a member within the last seven years;
 - (d) the date on which the person stopped being a member; and
 - (e) an index of members' names (if the Register itself is not kept in a form that operates effectively as an index).

24. Actuary

- 24.1.1 The Directors must appoint a person as the Company's Appointed Actuary in accordance with the PHI (Prudential Supervision) Act and the Prudential Standards.
- 24.1.2 The eligibility, removal, rights and duties of the Appointed Actuary are regulated by the PHI (Prudential Supervision) Act and the Prudential Standards.

25. Winding Up

Subject to the PHI Legislation, in the event of the winding up of the Company, any surplus property remaining after satisfaction of all the Company's debts and liabilities must not be paid to, or distributed amongst, the members, but must be paid or transferred to a corporation or institution in Australia to be determined by the members in general meeting (or failing determination, by a court having jurisdiction in the matter), the constituent documents of which:

25.1.1 require the corporation or institution to pursue objects similar to those of the Company; and

25.1.2 require the corporation or institution to apply its income solely towards promoting those objects and prohibit the corporation or institution from making distributions to its members.

26. Notices

26.1 Notices by Company

A notice or any other document provided to a member is properly given by the Company to a person if it is:

- 26.1.1 in writing signed on behalf of the Company (by original or printed signature);
- 26.1.2 addressed to the person to whom it is to be given; and
- 26.1.3 sent:
 - (a) by being delivered personally;
 - (b) by being sent by prepaid mail (by airmail, if the addressee is overseas) to that person's address;
 - (c) by electronic message to the electronic address (if any) nominated by that person;
 - (d) pursuant to means described in section 110D, including providing the person (in physical or electronic form) with details sufficient to allow that person to access the document or notice electronically; or
 - (e) with respect to annual reports under section 314, or any other document that may be specified from time to time in the Act or any regulations made under the Act, as may be made available in electronic form on the Company's website.

26.2 When notice is given

A notice to a person by the Company is regarded as given and received:

- 26.2.1 if it is delivered personally:
 - (a) by 5.00 pm (local time in the place of receipt) on a business day on that day; or
 - (b) after 5.00 pm (local time in the place of receipt) on a business day, or on a day that is not a business day on the next business day;
- 26.2.2 if it is sent by electronic message or given under section 249J(3)(cb):
 - (a) by 5.00 pm (local time in the place from which it is sent or given) on a business day on that day; or

Replaces section 249J(4) (b) after 5.00 pm (local time in the place from which it is sent or given) on a business day, or on a day that is not a business day – on the next business day; and

26.2.3 if it is sent by mail:

- (a) within Australia one business day after posting; or
- (b) to a place outside Australia three business days after posting.

A certificate in writing signed by a Director or Secretary stating that a notice was sent is conclusive evidence of service.

26.3 Business days

For the purposes of rule 26.2, a business day is a day that is not a Saturday, Sunday or public holiday in the place to which the notice is sent.

26.4 Counting days

If a specified period must pass after a notice is given before an action may be taken, the day on which the notice is given is to be counted in reckoning the period but the day on which the action is to be taken is not to be counted in reckoning the period.

26.5 Notices to "lost" members

26.5.1 lf:

- (a) on two or more consecutive occasions a notice served on a member in accordance with this rule is returned unclaimed or with an indication that the member is not known at the address to which it was sent; or
- (b) the Board believes on other reasonable grounds that a member is not at the address shown in the Register or notified to the Company,

the Company may give effective notice to that member by exhibiting the notice at the Company's registered office for at least 48 hours.

26.5.2 This rule ceases to apply if the member gives the Company notice of a new address.